

On the Handling of Personal Data for Supercomputer "Fugaku" Users and HPCI-ID Holders

RIKEN Center for Computational Science

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This document is an English translation of the document written in Japanese and is for information purposes only. Users should also refer to the “Regulations for Use of the Supercomputer Fugaku.”

The RIKEN Center for Computational Science (hereinafter referred to as "R-CCS") shall collect the following personal information and logs on its website from users who have been granted accounts for the Supercomputer "Fugaku" (hereinafter referred to as "Fugaku") and HPCI-ID holders who are not users.

- **Acquisition of Personal Information**

- The following information about users: Fugaku local account name, HPCI-ID, name (in English), name (in Japanese), affiliated institution/department name, status, postal code, address, phone number, fax number, email address, nationality, workplace, primary residence, start date of residence, HPCI primary center, desired nicknames 1-3, project ID (initial project ID), whether identity verification is completed, whether they have resided in Japan for more than 6 months, whether they are temporarily returning to Japan, date of entry to/departure from Japan, date of last HPCI-ID change, eduPersonPrincipalName, HPCI-ID authentication code, type of identity verification document, whether the user falls under a specific category of residents, the type of category and its justification (if applicable), information obtained regarding the user's past actions from the perspective of security export control, and whether the user, their cohabitants, affiliated institution, or collaborative researchers belong to any military organizations.
 - A copy of one of the following identity verification documents: driver's license, passport, “My Number Card” (excluding the My Number itself), residence card, basic resident registration card with a photo.
 - A copy of one of the following documents for affiliation verification:

employee ID, student ID, certificate of enrollment.

- The following information about HPCI-ID holders who are not users: HPCI-ID, email address, HPCI-ID authentication code, date of identity verification.
- **Collection of Logs on Fugaku and Peripheral Devices**
 - Log data generated when users access Fugaku, the login-nodes, and the user portal, such as client's IP address, account name, session ID, cookie information, access time, operation log, etc.
- **Collection of Logs on the Fugaku Support Site**
 - When users utilize the Fugaku Support Site, logs of the browser, OS, IP address, source country, last login date, user interaction data, application content, inquiry content, and post content are collected. Additionally, if the "AI Chat" service is used, the history of conversations with AI and associated online identifiers are also collected.

R-CCS shall treat the Personal Data in accordance with the guidelines below.

1. R-CCS shall not use the Personal Data for any purpose other than user management.
2. Any data that R-CCS collects shall be handled strictly in accordance with RIKEN's policy on the protection of personal data (ref. <https://www.riken.jp/en/privacy/>).
3. R-CCS shall use logs on Fugaku and peripheral devices solely for troubleshooting and usage analysis on Fugaku and peripheral devices, and for no other purposes.
4. R-CCS shall use logs on the Fugaku Support Site solely to improve the site, enhance the "AI Chat" service, improve support operations linked with "AI Chat," and develop new functions or services for the Fugaku Support Site in the future, and for no other purposes.
5. R-CCS shall not disclose the collected information to third parties, except in the following cases:
 1. When sharing information with an organization designated by the Ministry of Education, Culture, Sports, Science and Technology to promote the utilization of Fugaku, based on the Act on the Promotion of Public Utilization of the Specific Advanced Large Research Facilities and its related provisions, for the purpose of improving Fugaku's operation or enhancing user convenience (such as helpdesk support). In such cases, the organization shall be required to comply with the provisions of these guidelines.
 2. When the operation and maintenance of Fugaku are outsourced to a third party, and the handling of Personal Data by the third party becomes necessary, the third party shall be required to comply with the provisions of these guidelines. In the case that results of system usage analysis are published, the

disclosed information shall be anonymized and shall not contain any identifiable personal data.

3. When necessary for the operation and improvement of the Fugaku Support Site, or for providing and improving the "AI Chat" service. In such cases, the person performing the support tasks shall be required to comply with these regulations. The information shared shall include logs from the Fugaku Support Site and the user's name, email address, Fugaku local account name, and HPCI-ID.
4. When requesting a security export control assessment for the user regarding their use of Fugaku, to the appropriate assessment department within RIKEN.
5. When requested by legal process.
6. When requested by the project administrator.
6. R-CCS shall promptly delete personal information when it is no longer needed.
7. R-CCS shall generally retain logs on Fugaku and peripheral devices for 10 years after the end of Fugaku's operation.
8. R-CCS may retain logs on the Fugaku Support Site for several years after the end of Fugaku's operation, processing them to the extent possible so that individuals cannot be identified.
9. R-CCS shall promptly disclose personal information upon request from the individual. If there are errors in the personal information, R-CCS shall investigate and promptly address requests for correction, addition, or deletion from the individual, while verifying their identity.
10. Inquiries regarding requests for disclosure, correction, or suspension of use of personal data related to this matter, as well as other questions, shall be directed to the Fugaku Support Site: <https://fugaku2nd.zendesk.com/>.